

Key Performance Indicator



APICS Mty Education and Consulting

1. Certified Supply Chain Consultants
2. APICS BOK Body of Knowledge
3. SCOR TM Metrics
4. Focal point in supply chain processes and business improvement

Can you answer this questions regarding your Supply Chain Balance Score Card?

1. What is the balanced scorecard and how does it relate to supply chain?
2. Do you involve the customer in developing KPIs?
3. What are the benefits of implementing a balanced scorecard in supply chain?
4. Does every supply chain organization need a balanced scorecard?
5. How does an organization select its scorecard measures?
6. Do standard key performance indicators (KPIs) need to be customized to meet the needs of supply chain?
7. How can an organization determine ROI for a Supply Chain Balance Score Card?

Why Supply Chain Balance Score Card?

- ✓ Improve supply chain performance
- ✓ Align strategic and operating goals and measurements
- ✓ Drive business strategy execution
- ✓ Identify business and operative issues and trigger corrective actions
- ✓ Possibility to drill down information to identify root causes
- ✓ Communicate people and organizations what is expected from them



Identify the proper KPIs to grow your business



What Supply Chain Score Card is right for you?

- Business strategies and goals are different for every company, an original score card design that reflects the purpose, direction, operations, and strategies of your organization.
- A scorecard helps to properly operationalizes these factors and will help everyone understand exactly how the organization intends to succeed and expected performance of the personal

APICS Monterrey™ Methodology

Analyze business strategies

Identify KPIs according to business strategy and industry

Identify data sources and data preparation

Develop Supply Chain KPIs (Tableau)

KPIs Performance Test

Measure base line and define KPIs objectives

